



ICB SOFTWARE ACCREDITATION



Indicator
Lefebvre Group

www.indicator.co.uk



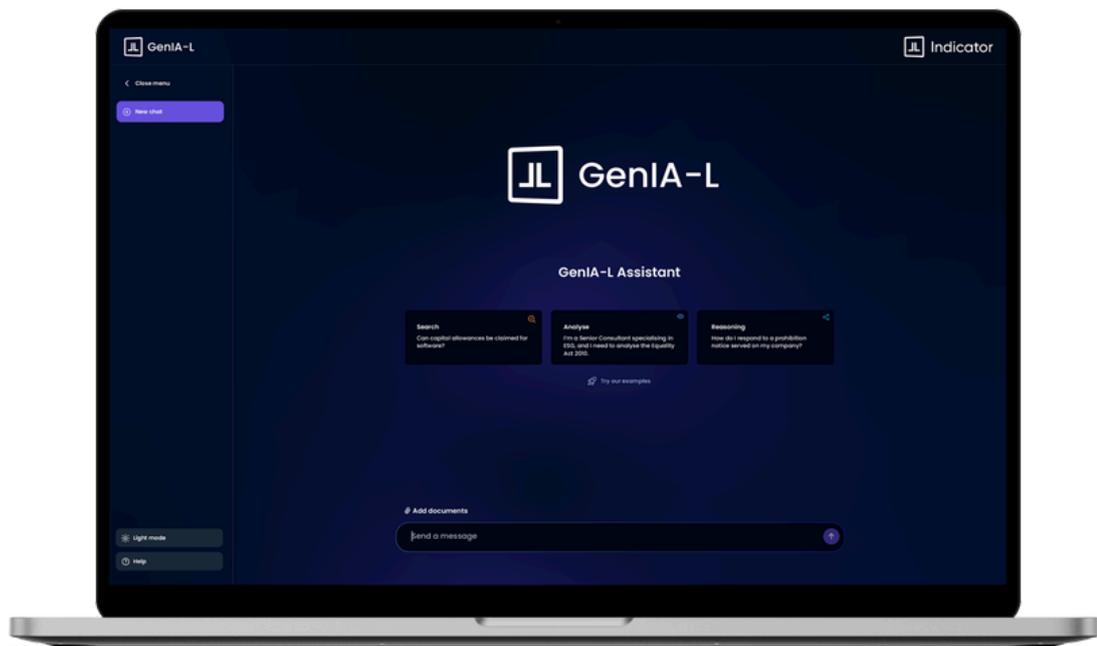
*“Slick, and easy
to use.”*

Laura Macarthy MICB

Prepared by

Tim Chilestone
C.MICB PM.Dip, Clare
Kendall C.FICB &
Laura Macarthy MICB

About Indicator



Overview

Indicator provides a suite of UK tax research and AI-assisted technical support tools, including TaxEssentials, iMemo, and GenIA-L. The tools are designed to make technical tax questions quicker and easier for bookkeepers to handle.

Instead of searching across multiple websites, manuals or helplines, you can ask a question in plain English and receive a focused answer supported by authoritative UK tax guidance. And, because the AI operates within a closed environment using verified source material, responses are referenced and evidenced, giving professional confidence when dealing with complex or unusual client queries.

What does this mean for bookkeepers?

In practical terms, this means bookkeepers can find reliable UK tax answers quickly, reduce time spent researching, and validate technical positions with greater certainty. It supports faster decision-making, strengthens client conversations, and complements existing technical support services rather than replacing them. The platform is ready to use immediately, with a slick and intuitive interface that makes even detailed queries straightforward to manage.

“Ideal if you’re dealing with complex client queries.”

Clare Kendall

Product Review

Ease of Use

- No complex setup required; platform is ready to use immediately.
- Interface described as slick, fast, and intuitive.
- Information is easy to locate, even for complex queries.

Ideal users

- Bookkeepers needing reliable tax research support.
- Practices dealing with complex or technical client queries.
- Professionals who want fast, evidenced answers without manual research.
- Anyone working regularly with UK tax matters.

Quality of technical content

- Provides authoritative UK tax guidance in one place.
- Helps bookkeepers quickly validate technical positions.
- Reduces time spent researching across multiple sources.
- Complements (rather than replaces) existing technical helplines.

“Using only the memos and documented guidance gives confidence in the answers.”

Key benefits

- Significant time savings on tax research.
- High confidence due to referenced, evidence-based answers.
- Fast and easy search experience.
- Strong AI assistant within a controlled knowledge environment.
- Useful companion tool alongside existing technical support services.

Areas for improvement

- AI responses may require careful interpretation in some cases.
- Currently limited ability to upload Excel files for analysis (noted by one reviewer).
- As a research tool rather than full software, expectations on functionality should be clearly positioned.

“The closed AI assistant is EXCELLENT.”

Product Review

Future feature requests

- Ability to upload and analyse Excel files within the AI workflow.
- Continued enhancement of AI interpretation capabilities.
- Reviewers otherwise noted the product is already strong in its current form.

Recommendations & tips

- Use the guided AI questioning to refine technical queries.
- Particularly valuable when dealing with complex or unusual tax scenarios.
- Best used as part of a professional review process rather than in isolation.

Conclusion

The reviewers were genuinely impressed by Indicator's approach to tax research. The combination of authoritative UK tax content and a carefully controlled AI environment gives bookkeepers something that is increasingly important: confidence. Confidence that the answer is grounded in verified guidance, and confidence when discussing technical matters with clients.

What stood out most was not just the speed of the platform, but how reassuring it feels to use. It is intuitive, responsive and clearly designed with working professionals in mind. Rather than replacing professional judgement, it strengthens it – acting as a trusted companion when dealing with complex or unusual tax questions.

While there is always room for further enhancement, the overall experience is robust, reliable and immediately valuable in practice. Indicator's tools provide meaningful support to bookkeepers who want faster answers without compromising on accuracy or professional standards.

"The product is rapid and easy to find what you need."

Tim Chilestone



Accredited
Software